**Natalie Clarke**

**Contact Information:**

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**Professional Summary:**

Accomplished Head of Compliance with 18 years of extensive experience in the banking sector. Specialized in regulatory compliance, anti-money laundering (AML), and risk management. Adept at leading teams, developing comprehensive compliance programs, and ensuring adherence to stringent regulatory requirements. Proven ability to foster a culture of compliance and mitigate potential risks effectively.

**Education:**

**University of Cambridge (Russell Group)**

* MBA in Finance and Risk Management, Distinction
* Graduated: 2005

**University of Manchester (Russell Group)**

* BSc Economics, First Class Honours
* Graduated: 2002

**Professional Experience:**

**Barclays Bank**

**Head of Compliance**  
*Manchester, UK*  
*2014 - Present*

* **Responsibilities:**
  + Oversee the compliance department, ensuring all operations adhere to internal policies and external regulations.
  + Develop and implement comprehensive compliance management systems.
  + Conduct regular risk assessments and compliance audits.
  + Provide training and support to compliance staff.
  + Collaborate with senior management to integrate compliance into strategic planning.
  + Investigate and resolve compliance breaches.
* **Achievements:**
  + Reduced compliance breaches by 40% through the implementation of a new compliance management system.
  + Developed a training program that improved compliance awareness and performance across the organization.

**HSBC Bank**

**Senior Compliance Manager**  
*Manchester, UK*  
*2009 - 2014*

* **Responsibilities:**
  + Managed compliance functions across multiple departments.
  + Conducted risk assessments and compliance audits.
  + Developed and updated compliance policies and procedures.
  + Provided guidance on compliance issues to senior management.
* **Achievements:**
  + Led a team that successfully navigated multiple regulatory investigations with no findings.
  + Implemented risk mitigation strategies that significantly reduced the bank’s exposure to regulatory fines.

**Lloyds Banking Group**

**Compliance Officer**  
*Manchester, UK*  
*2002 - 2009*

* **Responsibilities:**
  + Conducted due diligence and compliance monitoring.
  + Assisted in the development of compliance policies and procedures.
  + Provided training to staff on compliance-related matters.
* **Achievements:**
  + Improved compliance training programs, leading to increased staff awareness and adherence to regulations.
  + Played a key role in developing a compliance monitoring system that improved efficiency.

**Skills:**

* Regulatory Compliance
* Risk Management
* Policy Development
* Team Leadership
* Strategic Planning
* Analytical Skills
* Effective Communication
* Training and Development

**Certifications:**

* Certified Regulatory Compliance Manager (CRCM)
* International Diploma in Governance, Risk, and Compliance (GRC)
* Certified Fraud Examiner (CFE)
* Advanced Certificate in Data Protection (ACDP)